

Port Melbourne Containers Pty. Ltd.

A.B.N. 62 118 191 183

37 Prohasky Street
Port Melbourne Vic 3207
Postal: PO BOX 5023
Garden City Vic 3207



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TRANSPORT INSTRUCTIONS AND SITE ACCESS GUIDE

Site address and contact – Exact site address needs to be provided to ensure accurate delivery. We will require a name and contact number for the customer or their representative to meet the driver on the day of delivery to ensure correct placement. You are required to ensure that the delivery address provided complies with our Transport instructions below.

Width Clearance – Containers are only 2,438mm wide externally. Allow 2.9 meters minimum for the trucks cabin and mirrors etc.

Height Clearance – Tilt Trays require 4.3 meters height to gain access to a site. When the truck tilts the container to off load, it requires 6.5m in height.

Length Clearance – Once the container slides off the rear of the truck, the truck needs clear room to exit the site safely. In most cases 12-14 meters for 20' containers, (and 18-20 meters for 40' containers) of clear space to maneuver and drive away is sufficient

Lay down area – The surface for your container needs to be level and dry. If the container is not placed down level on site the container doors will be very difficult to operate.

Container footings – Footings are not necessarily required If you are able to provide a raised, hard stand, dry area for the container to be delivered onto. If this isn't possible we strongly suggest the use of footings to keep the container raised off the ground. The best footings are treated hard wood timber (garden sleepers from your local nursery), you can also use concrete blocks

Ground conditions – Trucks with containers on the back are heavy. It is critical the driver is provided with dry, firm level access in and out of your site. Ideally sealed or hardstand (compacted) roads. If this is not available, it is up to you to inform us at time of enquiry. If the truck gets bogged or sinks on your site recovery costs will be the liability of the customer.

Door direction – The customer is required to instruct prior to delivery what direction the container doors need to be loaded to ensure that the container is correctly positioned at the customer's premises. Failure to do so will result in additional charges to reposition the container.

Failed deliveries - We and our subcontractors are not responsible for failed delivery or delay in delivery as a result of your failure to provide a suitable delivery address. We deliver the goods without seeing your property. You are required to ensure you have sufficient access for the type of truck delivering the goods.

If you cancel or reschedule the delivery within 24hrs of the delivery date, we reserve the right to charge you a Cancellation Fee in accordance with the Terms and Conditions.

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Any failed delivery caused by you failing to comply with this Guide will incur a fee in accordance with our Terms and Conditions.

The fee may be calculated with reference to each hour, or part thereof, for our or our subcontractors time travelling to and from our depot and any waiting time at your site. The Failed Delivery Fee is based on our reasonable costs for our or subcontractor's lost time in attempting to deliver the Goods.